

Contents

1	Software Version History	1
2	Updating the Balance Software	2
3	Software Release Information	3
3.1	Software Changes	3
3.2	Known Issues	3
4	Support	3

1 Software Version History

Date	Version	Topic	Description
Dec. 10, 2025	2.0.0	New release	Read more in SW information V 2.0.0
Sep. 02, 2024	1.2.0	New release	Read more in SW information V 1.2.0
Apr. 02, 2024	1.1.2	Bug fix	Read more in SW information V 1.1.2
Jan. 29, 2024	1.1.1	Bug fix	Read more in SW information V 1.1.1
Dec. 11, 2023	1.1.0	Initial release	Read more in SW information V 1.1.0

2 Updating the Balance Software

Search for software:

► <http://www.mt.com/labweighing-software-download>

Contact a local METTLER TOLEDO service representative if you need support updating the software.

METTLER TOLEDO recommends saving the data on a storage device before updating the software.

Software update process

≡ Navigation: ≡ Balance menu > ≡ Maintenance > ≡ Software update

The function **Software update** is only available to users with the corresponding rights.

- A USB storage device containing the software installer is connected to the balance.
1. Tap ≡ **Software update**.
 2. Select **Software update**.
 3. Tap → **Next**.
 - ⇒ An update wizard opens and leads you step-by-step through the procedure.
 4. When prompted, tap **I accept the terms in the license agreement** and confirm with **✓ OK**.

3 Software Release Information

3.1 Software Changes

Date	Version	Description		New TDNR
Dec. 10, 2025	2.0.0	New features & improvements	Bluetooth connection to PC (drop-to-cursor and MT-SICS) Increase of users within user management from 10 to 50 users Support of Russian as UI language	no
		Fixed Issues	Stable weight command lacks minimum deflection limit Preset tare value not displayed correctly in XML output for back weighing Incorrect font style when user language differs from system language TST command should trigger test, not adjustment Device freezes for over 10 seconds after modifying general settings Screen freeze when USB-C cable is disconnected during publishing	
Sep. 02, 2024	1.2.0	New features & improvements	EDB support of full scope via ethernet (excl. test & adjustment data) Continuous weighing function (Autopublish) Export weighing data in csv and pdf file format	no
		Fixed issues	Drop-to-cursor issues when connecting a USB stick Issue when importing balance settings to device with different readability Issue when importing balance settings including a printer MT-SICS pop-up window issue Balance not going into standby mode if printer is connected Internal adjustment triggers not working after failed external adjustment Unusual Japanese characters Power-saving mode cancels processes	
Apr. 02, 2024	1.1.2	Fixed issues	Connection issue to titrators Standby screen QR code malfunction	no
Jan. 29, 2024	1.1.1	Fixed issues	Reboot issue fixed	no
Dec. 11, 2023	1.1.0	Initial release	Initial software version for MR	no

3.2 Known Issues

Known Issues MR Version 2.0.0	
Ethernet printer reconnection issue after restart or unplugging	If an ethernet printer is powered off or the ethernet cable is unplugged, the printer may not be recognized anymore. To resolve this, delete the printer within the settings and add the printer again.
Screen freezes when switching apps after plugging in USB storage with NTFS format	Use only FAT-32 formatted USB drives. Formats like NTFS and exFAT are not supported.
Incorrect time displayed after time synchronization	If time synchronization is enabled but cannot connect to a time server, the time displayed may be incorrect. Disable time synchronization and set the time manually to correct this.
Loss of measurement series data after restart or when entering power-saving mode	Any data from incomplete measurement series will be lost if the balance is restarted or goes into power-saving mode. Always ensure that you finish measurement series before restarting the balance or activating power-saving mode. This issue is relevant only to approved models and the "Weighing" application.
Rounding issue with average piece weight at acceptance range	When the calculated average piece weight falls precisely at the boundary of the acceptance range, the weight may sometimes be rejected. This can occur because of underlying rounding discrepancies.
Incomplete code during Bluetooth pairing	Leading zeros in the pairing code are not displayed on the instrument screen. However, the pairing will still proceed correctly when the code is accepted.

4 Support

For any further support, please contact us: www.mt.com/contact