

# Pipette Calibration Order Form

800 4 Rainin (800 472 4646) RaininService.com

## Step 1 Service Plans and Specifications

Product Name	Standard	Advanced	Accredited ISO 17025*	Accredited+ ISO 8655 and ISO 17025*
As-found Calibration (volumes x weighings)	n/a	2 x 4	3 x 4	3 x 10
As-returned Calibration (volumes x weighings)	2 x 4	2 x 4	3 x 10	3 x 10

### Pipette Type qty

Single channel	17800031 <input type="checkbox"/>	17800040 <input type="checkbox"/>	17800048 <input type="checkbox"/>	30829339 <input type="checkbox"/>
8 channels (all)	17800096 <input type="checkbox"/>	17800105 <input type="checkbox"/>	17800113 <input type="checkbox"/>	30829341 <input type="checkbox"/>
12 channels (all)	17800131 <input type="checkbox"/>	17800140 <input type="checkbox"/>	17800148 <input type="checkbox"/>	30829342 <input type="checkbox"/>

### Specifications

	As Found	As Returned
ISO 8655	<input type="checkbox"/>	<input type="checkbox"/>
Manufacturer	<input type="checkbox"/>	<input type="checkbox"/>
Custom**	<input type="checkbox"/>	<input type="checkbox"/>

\*Includes Measurement Uncertainty, which is not Included in PASS/FAIL determination.  
 \*\*Must be supplied with each order and may not exceed the capability of the pipette.

## Step 2 Service Interval

Annual 6 Months 3 Months Other \_\_\_\_\_

## Step 3 Optional Services (Additional fees apply)

- ☐ DNA and RNase-off decontamination – single channel (17800171)  
☐ DNA and RNase-off decontamination – multichannel (17800401)  
☐ ISO 17025 Certificate ☐ 24 hour rush service (31039485)  
☐ PDF Calibration Certificate ☐ Paper Calibration Certificate

## Step 4 Decontamination Policy

If your organization maintains a current master service agreement with Mettler-Toledo Rainin, LLC and an acceptable decontamination process is specified within such agreement, no signature is required on this form for certification of decontamination.

☐ I certify that my pipettes are free of biological, chemical and radiological contaminants.

Signed \_\_\_\_\_ Date \_\_\_\_\_

Credit card information will be destroyed after processing.

## Step 5 Payment Method

Visa Amex MasterCard Purchase Order (please attach)

Credit Card or PO No. \_\_\_\_\_

Credit Card Expiration	Your Reference Number (optional)
Month: _____ Year: _____	
Rainin Use Only	Promo Code/Voucher No.

## Step 6 Billing

Company	
Cardholder Name	
Address 1	
Address 2	
Address 3	
City, State, ZIP	
Quote No.	

For current pricing, visit [www.mt.com/RaininServicePricing](http://www.mt.com/RaininServicePricing)

☐ I need an estimate if additional parts/repairs are needed.

Note: We will gladly design a custom plan to meet your unique needs.  
 For complete Terms & Conditions, visit [www.mt.com/CalTC](http://www.mt.com/CalTC)

Orders without payment information will not be processed.

## Step 7 Shipping

Contact Name	
Phone Number	
Email	

☐ Shipping address same as Billing address

Organization	
Address 1	
Address 2	
Address 3	
City, State, ZIP	

By submitting this service request I agree to the METTLER TOLEDO standard Terms and Conditions of Sale, which can be accessed of [www.mt.com/legal](http://www.mt.com/legal) and are incorporated herein by reference. If your organization maintains a current master service agreement with Mettler-Toledo, LLC, the Terms and Conditions of that master agreement will supersede the standard terms and Conditions of Sale as described above and referenced within this pipette calibration order form.

## Step 8 Service Centers

7500 Edgewater Drive, Oakland, CA 94621  
 150 Wells Avenue, Newton, MA 02459  
 5955 Mira Mesa Boulevard, Suite A, San Diego, CA 92121  
 200 Rittenhouse Circle East, Unit 2, Bristol, PA 19007

### Standard Turnaround

1-25 single channels is 48 hours (in house)  
 26+ single/multi-channels is 72 hours (in house)

### Special Instructions:

# RaininService

## Convenient Mail-in Calibration Service





**Rainin makes it easy to get fast reliable service and calibration, guaranteed!**

- Quick turnaround, with four ISO 17025 accredited service labs across North America
- We service all brands of pipettes – most with manufacturers’ original parts (Rainin®, Eppendorf®, Gilson®, Integra®, Thermo Fisher®, Sartorius®)
- We service all pipettes – single channels, multichannels and all Rainin benchtop pipettors
- Free inbound shipping
  - 4 or more, request our free return kit
  - 3 or less, pack them yourself and print a free shipping label at [mt.com/RaininServiceLabels](https://mt.com/RaininServiceLabels)

### Service Plans

All plans include:

- Full preventive maintenance (PM) with seal replacement or restoration
- Liquid leak test on all nozzles
- Adjustment to manufacturer’s tolerances
- Calibration certificate with detailed results
- Calibration label

	Standard Plan	Advanced Plan	Accredited Plan	Accredited+ Plan
	Labs with basic service needs  	When prior performance matters  	For complete ISO 17025 documentation  	ISO 8655 and 17025 compliance  
<b>As Found</b>	N/A	4 Test weighings @ 10, 100 %	4 Test weighings @ 10, 50, 100 %	10 Test weighings @ 10, 50, 100 %
<b>As Returned</b>	4 Test weighings @ 10, 100 %	4 Test weighings @ 10, 100 %	10 Test weighings @ 10, 50, 100 %	10 Test weighings @ 10, 50, 100 %
<b>Preventive Maintenance</b>	Yes	Yes	Yes	Yes
<b>Calibration Certificate</b>	Non-accredited	Non-accredited	Accredited	Accredited
<b>Compliance</b>	ISO 8655-7 Annex A	ISO 8655-7 Annex A	ISO 8655-7:2022	ISO 8655-6:2022